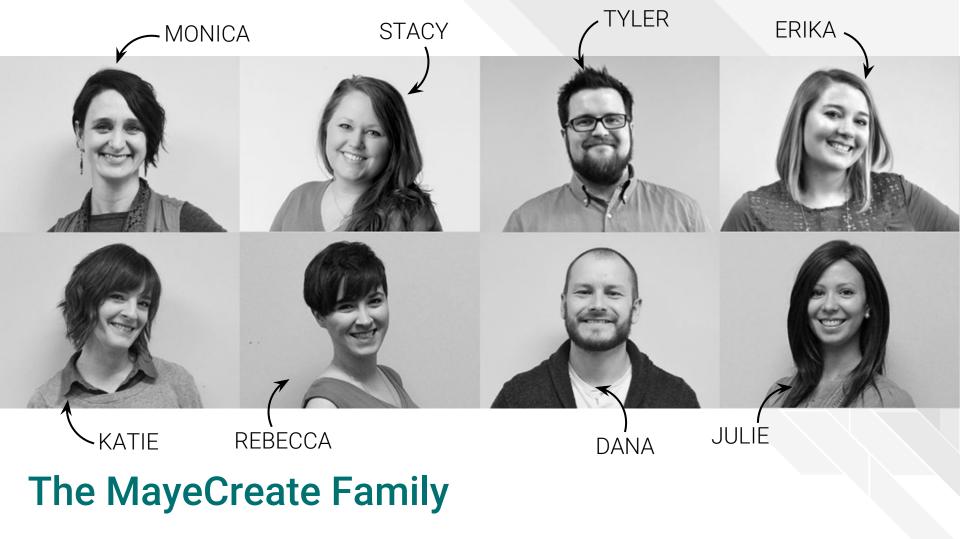
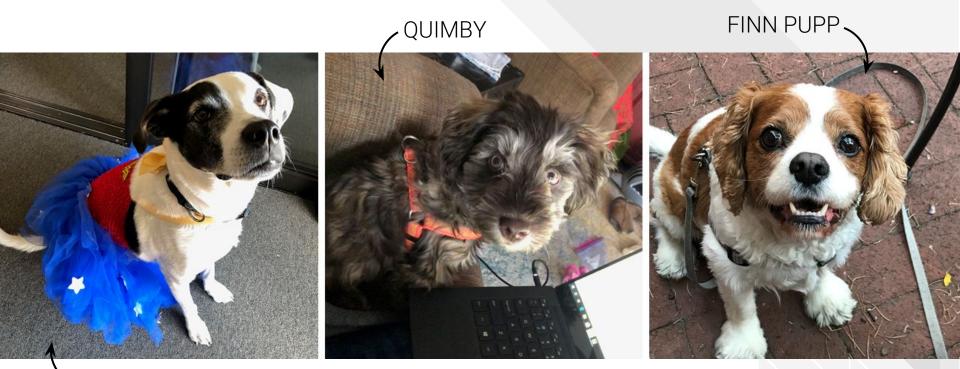


# Building Your Brand Online









ROXIE

### MayeCreate Support Staff

### We solve marketing problems.



鶲 Monica Home Create 斗 🚰 🚇 👬 📀

6

-0:16 🚛 🖪 🔯 🌵

## Even the dogs.

### Mostly online.

### Marketing is a science experiment.



## Objectives



Start big picture to give you an idea of what you can do with online marketing to build your brand online.



Introduce plan building concepts so you can start your plan with a hypothesis.

Begin creating a strategic plan to build your brand online.

# **Building Your Plan**



# **Start Big Picture**

What is online marketing?

How does it build your brand?

What to expect?

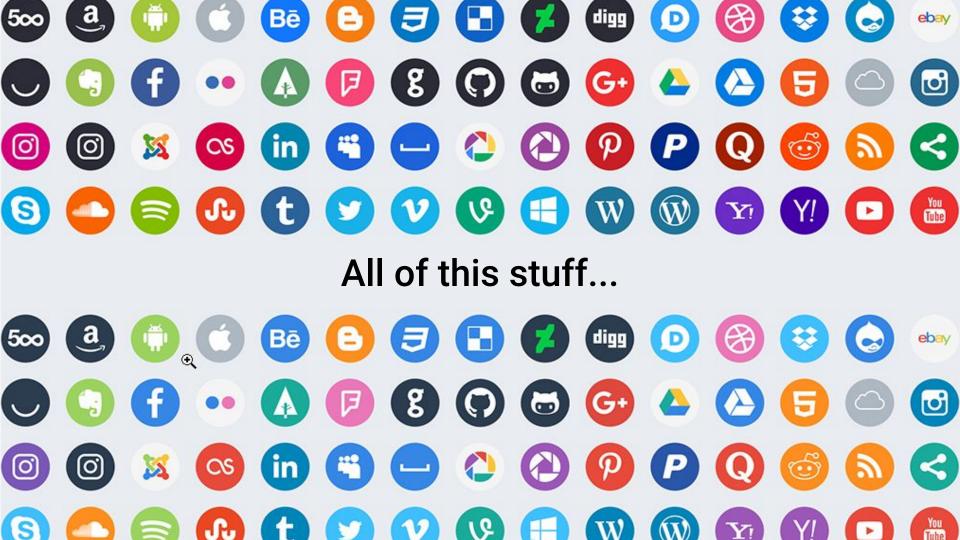




# What is online marketing?



Online marketing uses the Internet to deliver marketing messages to consumers.



500 Bē 🕒 🖅 🖪 💋 💷 🗩 🤔 😂 ( a ebay 🛛 🕄 🔄 🔂 📤 🔁 🕞 6 🐹 🐼 💼 省 📥 🕗 🕗 🕗 📿 🧔 🐼 🤜 0 t 🔽 😯 🕓 🖽 🐨 🐨 😭 🖸 🛗 Website, SEO, Email, Ads, Directory Listings 500 ebay •• 🚺 🗊 🕄 🖓 🔂 🚱 🛆 🙆 🕞 🔿 J 65 in 省 🖃 👌 🕗 😰 🛛 < CS 0) J. († 6  $(\mathbf{w})$ Y



Online Marketing

Ļ

Google Search

I'm Feeling Lucky



### **Online Marketing** = All Ways Your Brand Connects with People Online

### **Online Advertising** = Stuff You Pay For

## Building your brand online is training search engines and applications through human interactions.

Photo by Nicolas J Leclercq on Unsplash

## Training robots by making friends online.

Photo by Clark Gu on Unsplash



# How does it build your brand?





# Today's Sales Cycle 30/70

Photo by Shahzin Shajid on Unsplash - \*www.engageselling.com

# 88%

Of consumers research online before making a purchase either online or in-store.



E-Commerce Foundation - Ecommercewiki.org

# 69%

Of job seekers **would not take a job** with a company that has a **bad reputation** -even if unemployed.

from inc.com

# 19%

### Of brides **found their spouse online** in 2017.\* That's up **14%** from 2015.\*\*



# Your future target market.

## Online marketing builds a bridge.

Photo by Jonathan Klok on Unsplash





# What can you expect from your efforts?



# Building a brand takes time.

Photo by Sebastian Molinares on Unsplas

# **Plan Building Concepts**

Target Market

Identify Buying Stages

Reach & Recycle

Balancing Marketing Types

Types of Online Branding



# **Target Market**



#### 1 5 Role Who do you solve Relationship Gender problems for? Who do Education you need Location Level to talk to? Income Age Lifestyle



## What problems do you solve for them?

- → What are their goals/challenges personally and professionally?
- → How does your service help them reach their goals/solve their challenges?
- → What are common objections (time, price, effort, etc)?

## What do they care about?

# INTERESTS

# ATTITUDES

# **OPINIONS**



## **Identify Buying Stages**



# How educated is your target market about what you do?

Photo by Jamie Taylor on Unsplash



## AWARENESS

Customer identification of a need and the realization that your business can potentially fulfill it

19%

Of buyers want to connect with sales in this phase.

https://blog.hubspot.com/sales/sales-statistics



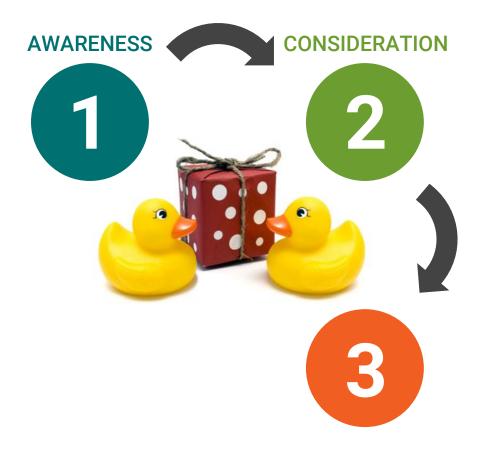
## CONSIDERATION

Customer evaluation of how your offering meets this need, including the evaluation of offerings of other businesses

60%

Of buyers want to connect with sales in this phase.

https://blog.hubspot.com/sales/sales-statistics



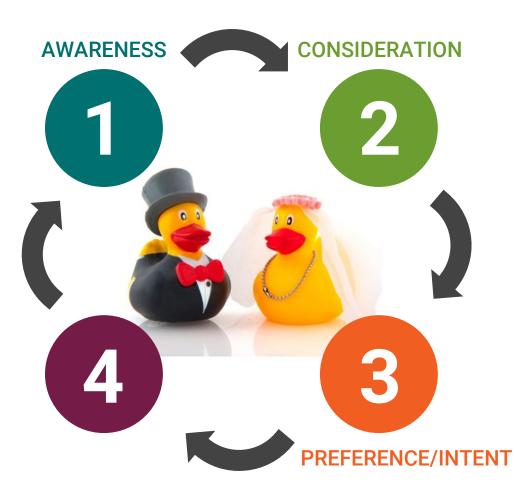
## **PREFERENCE/INTENT**

A customer's inclination towards one solution or another, ultimately leading to a purchasing decision

20%

Of buyers want to connect with sales in this phase.

https://blog.hubspot.com/sales/sales-statistics



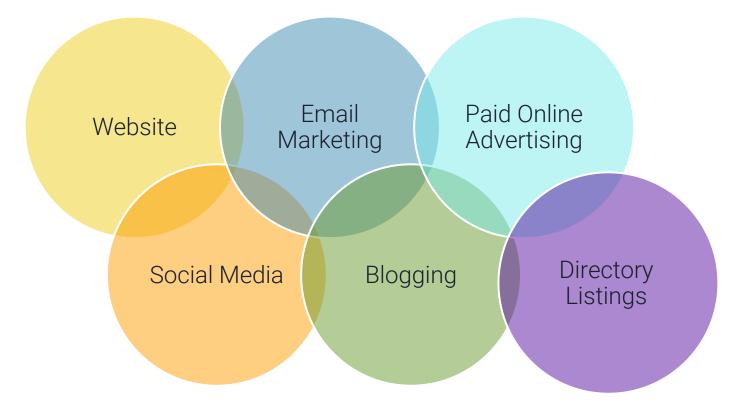
## PURCHASE/REPURCHASE

The action of ordering and buying from your business or the emotional and logical process that (hopefully) leads to a repeat purchase



## Types of Online Branding

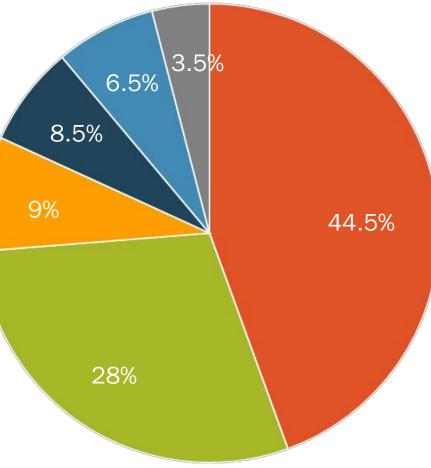




## What about SEO?

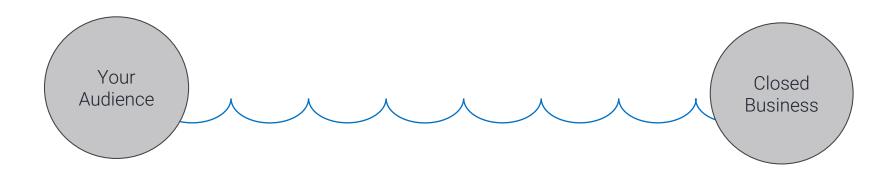


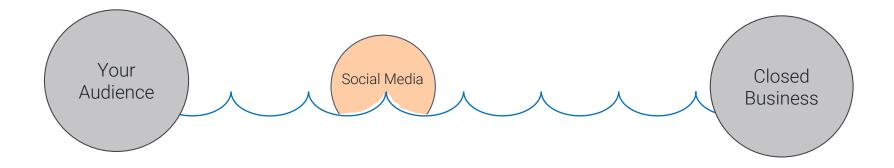
## Healthy Online Brand = Good SEO

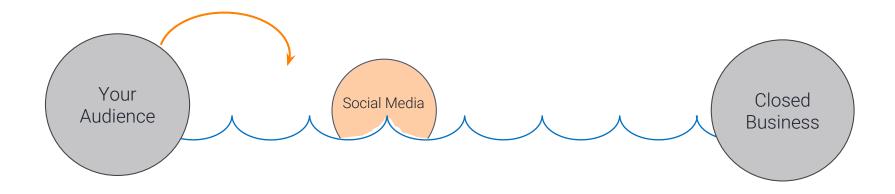


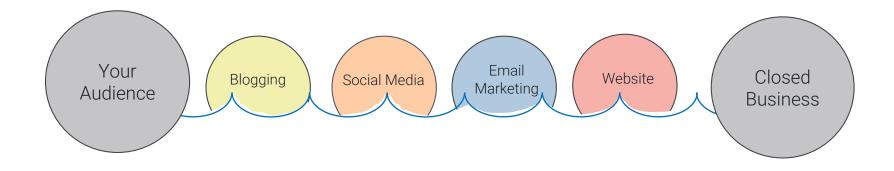
## How SEO Ranking Works

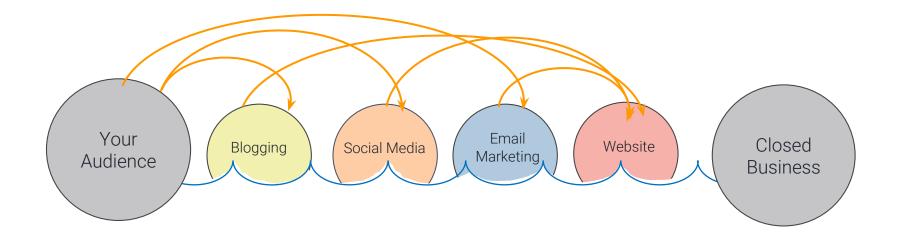
- WEBSITE CONTENT & BEHAVIOR 44.5%
- LINKS COMING INTO YOUR SITE 28%
- CONSISTENT LISTING INFORMATION 8.5%
- GOOGLE MY BUSINESS LISTING 9%
- REVIEWS 6.5%
- SOCIAL MEDIA 3.5%

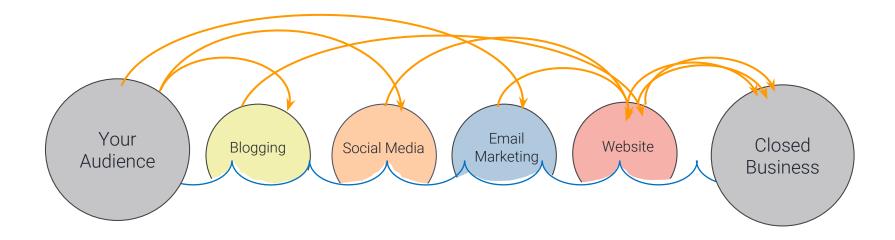








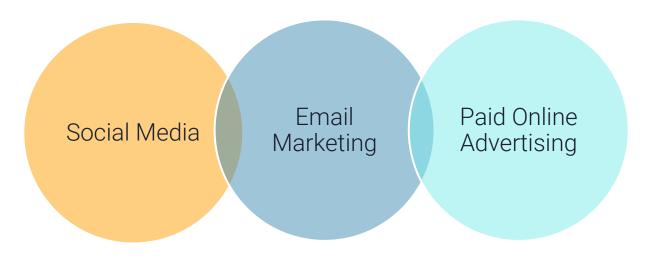






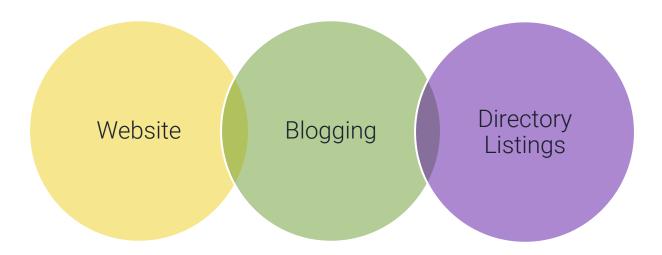


You're taking the initiative to reach out, often interrupting to gain the attention of prospects.





Your activity is available to people when they're ready, they find it on their own.





# You need a website.

Website

PASSI

# Maybe even a good one.

Website

PASSIV





# 88%

Of Americans 18-29 use social media. **68%** of Internet using adult Americans are on **Facebook**.



ACTIV

- $\rightarrow$  Keep up with the Joneses
- → Drive traffic back to your website
- $\rightarrow$  Meet your target market where they are
- $\rightarrow$  Be part of the conversation
- $\rightarrow$  Improve your Google rankings (3.5% of the pie)
- → Build credibility, reviews are shared with your Google My Business listing in search results





### mayecreate design

All Images

Shopping Maps

Settings Tools

JQ

About 32,700 results (0.71 seconds)

### MayeCreate Design

#### mayecreate.com/ -

At MayeCreate Design, we believe you deserve better. Partner with a web development & online marketing team who cares about your business like its their ...

### **Our Family**

We stay true to our development process and yet flexible to the ...

### Contact

For individual team contact information, visit the Our Family ...

### Web Design

MayeCreate Design designs ... We don't do mediocre, second-rate ...

More results from mayecreate.com »

### Portfolio

MayeCreate Design designs & builds custom websites for ...

### **Graphic Design**

MayeCreate Design in Columbia, MO offers graphic design ...

### Identity

At MayeCreate Design, we design logos, business cards ...

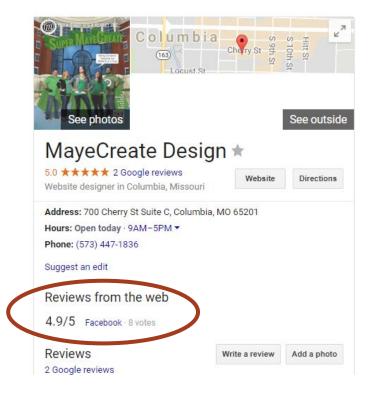
### MayeCreate Design - Home | Facebook

https://www.facebook.com → Places → Columbia, Missouri → Professional Service ▼ ★★★★ Rating: 4.9 - 8 votes MayeCreate Design, Columbia, Missouri. 555 likes · 13 talking about this · 22 were here. MayeCreate is a graphic design company with an emphasis in...

### Mayecreate Design Columbia MO, 65201 - Manta.com

https://www.manta.com > ... > Website Design Services 🔻

MayeCreate is a Web Design Boutique that provides all of our services with an enormous amount of



## If in doubt start with Facebook

- → Facebook is the most-widely used of the major social media platforms.
- → As of 2018 68% of adult internet users use Facebook.\*
- Some claim its user base is most broadly representative of the population as a whole.
- → Facebook Content consumption has increased 57% over the past two years.\*\*

Social **Media** ACTIVE

\*Pew Research Center: http://www.pewinternet.org /fact-sheet/social-media/

\*\* HubSpot: https://www.hubspot.com/ marketing-statistics

## And also post on LinkedIn

→ LinkedIn has a far higher ratio of college grads and persons making over \$75,000 than the other networks, followed closely by Twitter.





\*Pew Research Center: http://www.pewinternet.org /fact-sheet/social-media/

\*\* HubSpot: https://www.hubspot.com/ marketing-statistics

## How much to post?

Suggested post frequency varies per network:\*

- → Facebook 3 10 posts/week
- → LinkedIn 5 posts per week, 20 total/mo
- → Instagram varies, consistency is key
- → Twitter 5 7 tweets/day
- → **Pinterest** 11 pins/day



\*CoSchedule: https://coschedule.com/blo g/how-often-to-post-on-soci al-media/

# Boost \$

For all networks, set aside budget to boost posts this will grow your audience and spread your message faster, none of the networks favor businesses. Social Media

ACTIVE





Each piece of content on your site is like a door to welcome visitors.



PASSIVE

HOME	ABOUT	SERVICE	TEAM	CONTACT
------	-------	---------	------	---------

HOME	ABOUT	SERVICE	TEAM	CONTACT	PROJECTS	SERVICE SUB	SERVICE SUB	SERVICE SUB	PROJECT	PROJECT
BLOG	BLOG	BLOG	BLOG	BLOG	BLOG	BLOG	BLOG	BLOG	PROJECT	PROJECT
BLOG	BLOG	BLOG	PROJECT	PROJECT	PROJECT	PROJECT	PROJECT	PROJECT	PROJECT	PROJECT

- → Increases brand awareness & credibility
- → Generates traffic to your website
- → Improves Google rankings
- → Meets prospects where they are
- → Great to reach specific audiences
- Creates return business when paired with other mediums



PASS

# **B2B** businesses that blog generate 67% more leads than those who don't.

InsideView: https://www.insideview.com/social-selling/

Blogging

PASS

## Let's start a blog!

Photo by Hasan Albari from Pexels

## Blogging takes time.

Photo by Sebastian Molinares on Unsplash

#### 

Blogging

PASSIVE

# 24 hrs/mo \$100 Billable hourly rate \$2,400 \$/mo



# 30%

# Website traffic increases up to 30% after publishing **21-54 blog posts**.

\*Wittent: https://writtent.com/blog/top-blogging-statistics-45-reasons-to-blog/

Blogging

PASSI

## Email Marketing



# Highest ROI for marketers \$1 creates \$44

https://www.campaignmonitor.com/blog/email-marketing/2018/12/70-email-marketing-stats-you-need-to-know/

Email

Marketing

ACTIVE

- → Great compliment for bloggers
- Perfect for those offering regular promotions
- → Automation improves close ratios
- If you're not ready to send you can still gather – email is currency

## Email Marketing

ACTIVI

- → The service is often free depending upon list size and features
- Reaching an audience that asked you to communicate with them
- If you can use Microsoft Word and Facebook you can probably create an email
- → Time investment varies

### Email Marketing

ACTIV

# Automate





### Paid Online Advertising



**Businesses make** an average of \$2 in revenue for every \$1 spent on Google Ads.

Paid Online Advertising

ACTIVE

Google Economic Impact Report

## **Types of Online Ads**

- → Search Ads
- → Social Media Ads
- → Retargeting
- → Affiliate Advertising
- → Display Ads

Paid Online Advertising

ACTIVE

#### **SEARCH ADS**

AdWords, Bing, and many other browsers allow you to place ads in their search results.

#### Use search ads to:

- → Promote your brand to buy new traffic
- → Supplement poor SEO
- $\rightarrow$  Advertise to expansion areas

#### Paid Online Advertising

ACTIV

#### SOCIAL MEDIA ADS

Run ads on social media networks to build your following, promote your service or drive traffic to your website.

#### Use social media ads to:

- → Demographic specific brand promotion
- → Promote to your email list
- → Build your social media following

#### Paid Online Advertising

ACTIVE

#### RETARGETING

Ads targeting persons who have visited your website in the past. This only works if you actually have website traffic.

#### Use retargeting ads to:

- → Increase conversion rates
- → Ad campaign insurance
- → Stay top of mind after a surge of website traffic

#### Paid Online Advertising

ACTIV

#### **AFFILIATE ADVERTISING**

Placing ads on websites or newsletters of affiliate businesses.

#### Use affiliate advertising to:

- → Promote to a targeted demographic
- → Build credibility
- → Stay top of mind

#### Paid Online Advertising

ACTIVE

#### **DISPLAY ADS**

Show graphic or text ads on websites and apps in a given network such as the Google Display network.

### Use display ads to:

- → Start branding earlier in the buying cycle
- → Promote to a specific demographic
- → Build credibility
- → Stay top of mind

### Paid Online Advertising

ACTIVE

- → Fast fix it's a sprint
- → You can't set it and forget it
- → You need a decent website
- → Budgets can be super variable





# 17.5%

Of your **local** website SEO is determined by the accuracy of your listings. Directory Listings

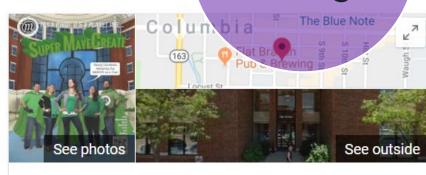
PASSIVE

https://moz.com/local-search-ranking-factors

## Focus on Google My Business Listing

- → Qualify for knowledge graph (the fancy box on the side of Google search results)
- Displayed when people search for your business name or a close variant

#### google.com/business/



#### MayeCreate Design \*

5.0 ★★★★★ 2 Google reviews Website designer in Columbia, Missouri

Website

Directory

Listings

Directions

Address: 700 Cherry St Suite C, Columbia, MO 65201

Hours: Open · Closes 5PM -

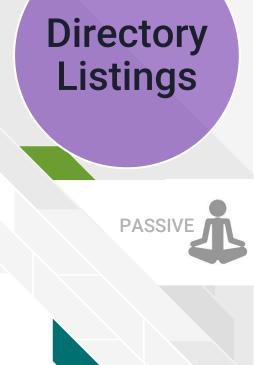
Phone: (573) 447-1836

Suggest an edit

## **Clean Up Directory Listings**

- $\rightarrow$  They should be IDENTICAL
- Each industry has different key directories
- Once these are right you're good to go, you don't have to do them again unless you move, see your listings here:

moz.com/local/search



#### Top Citation Sources for Engineering Firms



engineerjobs.com

manta.com

indeed.com

linkedin.com

yellowpages.com

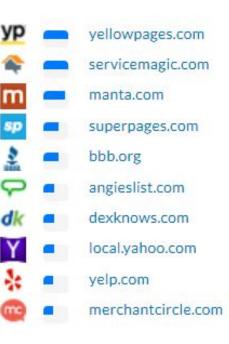
simplyhired.com

servicemagic.com

facebook.com merchantcircle.com

glassdoor.com

#### Top Citation Sources for Construction



#### Top Citation Sources for Contractors



moz.com/learn/seo/citations-by-category

# Build Your Strategic Plan

Create a hypothesis for today and homework for tomorrow.

# **Build Your Strategic Plan**

Asset Review

Hypothesis Generation

Creative Resource Management Tracking



## **Asset Review**



## What are assets?

Anything your company has that can be utilized to create reach.

Reach can be:

- → Bought
- → Borrowed

→ Built

## Asset Discovery

#### → Client & Non-Client Contacts

- Email List
- Mailing Address List
- □ Facebook Friends/Fans
- Twitter Followers
- Blog Followers
- Email Subscribers

#### → Capital

- Services for Trade
- Funds to Invest

#### → Staff

- Sales
- Designers
- Writers
- Delivery Truck Drivers
- Interns
- 🛛 Kids

#### → Ready Made Marketing Materials

- Previously Designed Ads
- Testimonials
- Portfolio Photos
- Ad Specialty Items

#### → Sphere of Influence

- □ Strategic Alliances
- BNI Chapter
- Rotary Group
- Neighborhood Association
- Church
- Gym
- Country Club

#### → Location

- □ Shared Building Space
- □ Signage
- □ Window/Display Space
- Sidewalks

#### → Equipment

- Printer
- Company Cars
- CRM
- Smart Phones

#### → Processes

- Checkout
- Sales

# What can you leverage to get what you want?

## What are your strengths?

## **Building Your Plan**





# **Hypothesis Generation**

#### a.k.a. Goal Setting



## Why the heck are you doing this?

Photo by Leon Martinez from Pexels



# Why To do more website design for engineering firms.

- $\rightarrow$  Think of this as your big goal.
- → Why are you considering doing a particular activity or set of activities?
- → What do you want the long term effects of those activities to be?

#### Who: Engineering firms in Missouri and surrounding states, marketing managers and partners, age 35-55

- → Who will you target specifically
  - Demographics
  - ♦ Location
- → Job Role/Title
- → Their goals/challenges

#### What are you going to do?

BEGIN.

Photo by Danielle MacInnes on Unsplash



#### → Client & Non-Client Contacts

- Email List
- Mailing Address List
- □ Facebook Friends/Fans
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- Blog Followers
- Email Subscribers

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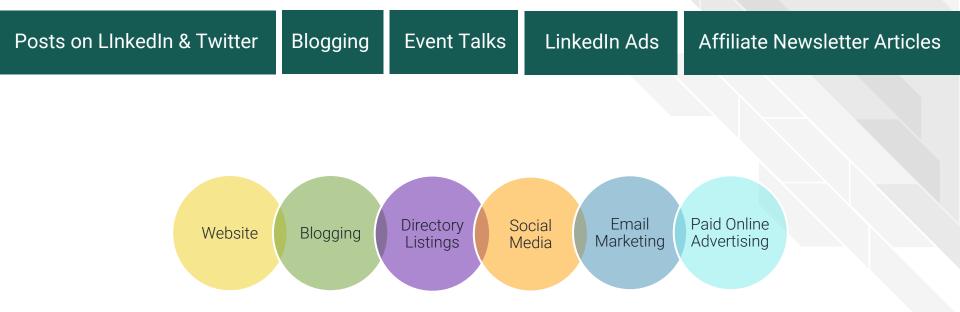
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#### → Processes

- □ Checkout
- Sales

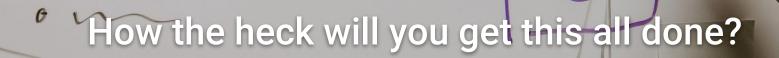
#### What activities will you do? Where will you do them?



# → How often will you do the planned activities? Spend → How long will they take you to do?

- $\rightarrow$  How long will they run?
- → What will you spend/budget on them?

Posts on LInkedIn & Twitter		Blogging		Event Talks		LinkedIn Ads		Affiliate Newsletter Articles	
LinkedIn: 2 posts per month Twitter: 14 Posts per month 3 hrs planning & writing posts for LinkedIn 3 hours for Twitter		1 blo post mont 5 hou to wr	per th urs	2 per year 60 hours prep time \$400 travel 2 days missed work		12 hrs development & research, \$100 monthly spend, run Oct - March		4 per year - pig blog posts, 2 service.	



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Menu

Photo by Kaleidico on Unsplash

Video



# Creative Resource Management





## **Time Saving Tips**

- → Select topics ahead of time
- $\rightarrow$  Write in bulk
- → Schedule time to write/prep/review for the whole year
- → Schedule blogs and social media in bulk
- → Consider a project management system
- → Integrate your newsletters to send via RSS
- $\rightarrow$  Hire a consultant

### **Team Management Tips**

- → Elect a project manager
- → Allocate tasks by strengths and time
- → Determine a process that works for you to develop your creative and review
  - Who's doing what?
  - What are the deadlines?
  - Who will review?
  - What happens if someone falls off the tracks?
- Document your process and hold each other accountable

# Creative →Messaging/Tonality→Format→Topics→Imagery

Posts on LInkedIn & Twitter	Blogging	Event Talks	LinkedIn Ads	Affiliate Newsletter Articles	
LinkedIn posts will be promoting the blogs Twitter will promote blogs and share links to the research we used to write the blogs	Trends Technology Marketing Talk Recaps Site Live News	Online Branding Website Planning	Original photos No fluff copy Drive traffic Promote blogs & website estimator	Same as blogs but shorter at affiliate discretion	



## Use the right tool for the job.

Photo by Tim Wright on Unsplash



Google Analytics

**Google** Data Studio







Sp Adobe Spark









Screen**castify** 

Coogle Drive

G grammarly

01.

Keywords Everywhere

# Reporting













# Publishing







# **Photo Editing**





## **Screen Capture**





# Video





Open Broadcaster Software



## **Content Development**









#### **Stock Photo Sites**





pexels.com

P

unsplash.com

reshot.com



istockphoto.com

# Your phone.

A. Stille

I'L L'La

Photo by Thomas on Unsplash

1

#### How will you know you're not wasting your time?

Photo by NeONBRAND on Unsplash



# Tracking





#### Things to review

Did you do it?

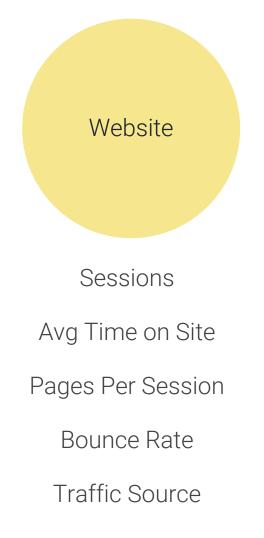
What happened?

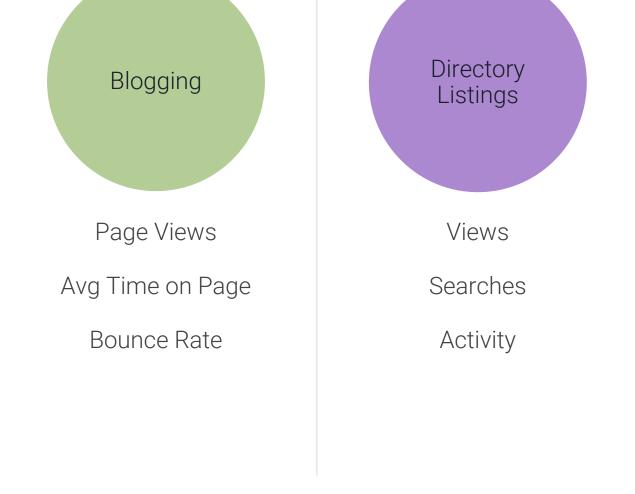
Why do you think it happened?

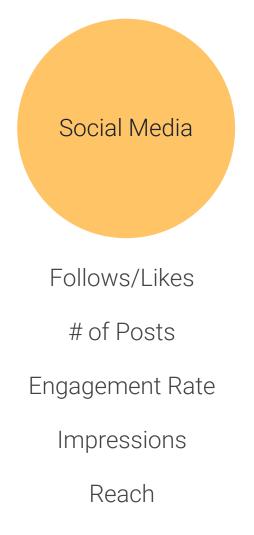
Could you do anything differently to improve the outcome?

# Analysis→Review intervals→Success Indicators<br/>(long & short term)

Posts on LInkedIn & Twitter		Blogging		Event Talks		LinkedIn Ads		Affiliate Newsletter Articles	
Monthly		Monthly		Monthly		Bi Weekly		Monthly	
Referrals to site from LinkedIn or Twitter Visitor behavior		per month traffic		Leads	jumps	Clicks CTR Convers Visitor E	sions 3ehavior	Referrals to site from newsletters Leads from org members	







#### Email Marketing

List Size

Opens

Clicks

Paid Online Advertising

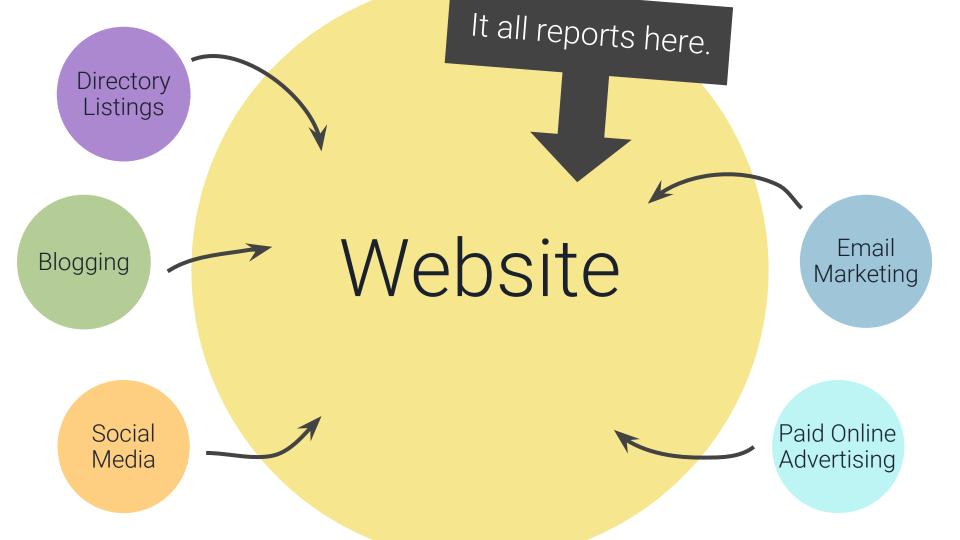
Budget Spend

Search Terms

Clicks

Cost Per Click

Click Through Rate



#### What are your measurable outcomes?

INCH

Photo by rawpixel.com from Pexels





#### Objectives



Start big picture to give you an idea of what you can do with online marketing to build your brand online.



Learn the plan building concepts so we can start our plans with a hypothesis.

Begin building a strategic plan to build your brand online.

# Questions?

#### Building Your Brand Online PRESENTED BY: Monica Pitts





Find these slides at: mayecreate.com/blog/team-online-brand-building/